

By submitting this order to Phonak for creation of a custom product for your client, you agree that Phonak will scan and then dispose of the ear impression, that the scan and other information generated as part of the order fulfilment process is the property of Phonak and the client has been advised that their personal information (including name, date of birth, gender, device sizing and service history) will be retained for warranty claims, product recall and statistical purposes. The information will only be released or disclosed to another person or agency when specifically requested and with your client's consent. If you would like the ear impression returned, please let us know.

Phonak New Zealand Level 2, The Chester Building,
28 The Warehouse Way, Northcote, Auckland 0627
Fax: 09 486 1895. Email: nzorders@phonak.com

1. Order Details		*We are unable to guarantee courier timings **Routine turn time may vary ***Express fees are per shell / mould, exclude GST, and are non-refundable	
Clinic Details	Invoice To		
	Ship To	Same as Invoice	
Client Details	Name		
Order Details	Date Required	Routine	Required by
	Hrg. Instr. Fitter		
	Order Number	Order Date	
	HAFS Order	ACC	Age
Custom Product Turn Time		*** Express fee	
	Turn time (Days in-house)	Order includes H.Aid	Mould order only
Routine (default)**	10	\$ -	\$ -
Express - 5 Days*	5	\$50	\$100
Express - 1 Day*	1	\$100	\$150

2. Audiogram		Audiogram details required for all cShell & SlimTip orders including 250Hz	
Hearing Level (dB HL)	0	Air	
	10	250	
	20	500	
	30	1k	
	40	2k	
	50	4k	
	60	8k	
	70		R L
	80	Bone	
	90	500	
	100	1k	
	110	2k	
		4k	
			R L
		Frequency (Hz)	
		125	250
		500	1k
		2k	4k
		8k	

3. Hearing Instruments					
BTE	QTY	COLOUR	RIC	QTY	COLOUR
Terra+ BTE-M			Terra+ RIC-R		
Terra+ BTE-SP			Terra+ RIC-312		
Terra+ BTE-UP					

4. Tubing/Receiver*					
R	00	0	1	2	3
L	00	0	1	2	3

Size 00 not available for Terra+ RIC
*Not compatible with UP

5. Domes*			6. Receiver ³		
Right			Left		
EasyGuard™ Cap Open	EasyGuard™ Open ¹	EasyGuard™ Vented	EasyGuard™ Cap Open	EasyGuard™ Open ¹	EasyGuard™ Vented
Small	Small/Medium	Medium	Medium/Large	Large	

*Not compatible with UP
1Additional charge for EasyGuard™

7. Custom Shells		8. cShell Acrylic Opts.	
S	SlimTip 4.0 Acrylic ⁴		Faceplate - Pink
M	SlimTip 4.0 Silicone ⁴		Faceplate - Cocoa
P	cShell 4.0 Acrylic		Canal lock
UP ²	cShell 4.0 Titanium		Skeleton lock

²Only for cShell
³RIC only
⁴Not compatible with UP

9. Earmould Order						Existing hearing instrument model (to ensure selection compatibility)						
			R L			R L			R L			
STYLE	R	L	R	L	R	L	MATERIAL	Hard Acrylic - Glossy Hard Acrylic - Partially Satin Silicone Soft - 70 Shore Silicone Soft - 40 Shore Silicone Soft - 25 Shore Earmould colour (silicone only)	TUBING	Standard - Dry Wall Thick - Dry Wall Paediatric 3mm Libby horn tubing	OPTIONS	Pull Cord (acrylic only) Full Helix Solid Handle Removal post (acrylic only)
	Canal	Canal Lock	Semi-Skeleton									
	R	L	R	L	R	L						
	Skeleton	Half Shell Carved	Full Shell Carved									

10. Venting	
	R L
AOV <small>Audiogram required!</small>	
No Vent	
Pressure (1.2mm)	
Small (1.5mm)	
Medium (2mm)	
Large (2.5mm)	
Other	R L

11. Accessories*	
TV Connector	
PartnerMic	
RemoteControl	
*No RogerDirect connectivity. No Roger compatibility for Terra+ RIC models. Terra+ BTE models (with telecoil) can connect to Roger microphones (via telecoil) and a Roger Neckloop.	

Special instructions	

Email to Phonak