

By submitting this order to Phonak for creation of a custom product for your client, you agree that Phonak will scan and then dispose of the ear impression, that the scan and other information generated as part of the order fulfilment process is the property of Phonak and the client has been advised that their personal information (including name, date of birth, gender, device sizing and service history) will be retained for warranty claims, product recall and statistical purposes. The information will only be released or disclosed to another person or agency when specifically requested and with your client's consent. If you would like the ear impression returned, please let us know.

Phonak New Zealand Level 2, The Chester Building,
28 The Warehouse Way, Northcote, Auckland 0627
Fax: 09 486 1895. Email: nzorders@phonak.com

1. Order Details		* We are unable to guarantee courier timings **Routine turn time may vary ***Express fees are per shell / mould, exclude GST, and are non-refundable	
Clinic Details	Invoice To		
	Ship To		
	Same as Invoice	HAFS Order	
Client Details	Name		
Order Details	Date Required (non-custom only)	Order Date	
	Hrg. Instr. Fitter		
	Order Number	Age	Enable Order#
Custom Product Turn Time		*** Express free	
	Turn time (Days in-house)	Order includes H.Aid	Mould order only
	Routine (default)**	10	\$ - \$ -
	Express - 5 Days*	5	\$50 \$100
	Express - 1 Day*	1	\$100 \$150

2. Audiogram		Audiogram required for all custom orders	
Hearing Level (dB HL)	0	Air	
	10	250	
	20	500	
	30	1k	
	40	2k	
	50	4k	
	60	8k	
	70		R L
	80	Bone	
	90	500	
	100	1k	
	110	2k	
		4k	
			R L
		Frequency (Hz)	
		125	250 500 1k 2k 4k 8k

3. Hearing Instruments											
HEARING INSTRUMENTS											
PREMIUM	QTY	COLOUR	ADVANCED	QTY	COLOUR	STANDARD	QTY	COLOUR	ESSENTIAL	QTY	COLOUR
Audéo L 90-R			Audéo L 70-R			Audéo L 50-R			Audéo L 30-R		
Audéo L 90-RT			Audéo L 70-RT			Audéo L 50-RT			Audéo L 30-RT		
Naída L 90-PR			Naída L 70-PR			Naída L 50-PR			Naída L 30-PR		
Sky L 90-PR			Sky L 70-PR			Sky L 50-PR					
TRANSMITTER											
CROS L-R			CROS L-R			CROS L-R			CROS L-R		

4. Sound Delivery System															
Moderate Receivers (M) <small>Default receiver</small>		Standard Receivers (S)		Power Receivers (P)		CROS Tubes 4.0		Domes				AV Receivers (ActiveVent)		Universal SlimTip AV <small>Temporary earpiece for ActiveVent receivers only</small>	
0 R	0 L	0 R	0 L	0 R	0 L	0 R	0 L	Right				0 R	0 L	R L AV is not suitable for children	
1 R	1 L	1 R	1 L	1 R	1 L	1 R	1 L	Cap Open ¹ Vented ¹ Power				1 R	1 L		
2 R	2 L	2 R	2 L	2 R	2 L	2 R	2 L	Small				2 R	2 L		
3 R	3 L	3 R	3 L	3 R	3 L	3 R	3 L	Medium				3 R	3 L		
								Large							
												*EasyGuard™ supplied as standard			

5. Earmould or Custom Shell Order															
Standard option								Existing hearing instrument model (to ensure selection compatibility)							
SlimTip (Audeo Lumity R Only)															
STYLE	R		L		POWER LEVEL	R		L		SIZE	R		L		
	SlimTip 4.0 Acrylic (Hollow)					S					0			Pull Cord	
	SlimTip 4.0 Silicone (Solid)					M					1			Canal/Concha Lock	
	SlimTip Titanium AV (ActiveVent)					P					2			Skeleton Lock	
	CROSTip 4.0 Acrylic (Hollow)					MAV*					3			(Locks only available for acrylic)	
*ActiveVent only															
cShell (Audeo Lumity R Only)															
STYLE	R		L		POWER LEVEL	R		L		SIZE	R		L		
	cShell 4.0					S					0		Faceplate - Pink		
						M					1		Faceplate - Cocoa		
						P					2		Pull Cord		
						UP					3		Canal/Concha Lock		
* No concha lock and black faceplate only															

6. Earmould or Custom Shell Order (For Naida L-PR and Sky L-PR only)

Existing hearing instrument model
(to ensure selection compatibility)

						R		L		R		L	
STYLE	R	L	R	L	R	L					R	L	
	Canal		Canal Lock		Semi-Skeleton								
													
	R	L	R	L	R	L					R	L	
Skeleton		Half Shell Carved		Full Shell Carved									
													
						MATERIAL					TUBING		
							Hard Acrylic – Glossy					Standard – Dry Wall	
							Hard Acrylic – Partially Satin					Thick – Dry Wall	
							Silicone Soft – 70 Shore					Paediatric	
						Silicone Soft – 40 Shore				3mm Libby horn tubing		OPTIONS	
						Silicone Soft – 25 Shore				Pull Cord (acrylic only)			
						Earmould colour (silicone only)						Full Helix	
												Solid Handle	
												Removal post (acrylic only)	

7. Wireless

Phonak TV Connector
Roger Select 3

Roger TableMic 3
Roger On 3

Roger X
PartnerMic
RemoteControl

8. Venting

		R	L
AOV ¹ Audiogram required!			
No Vent			
Pressure (1.2mm)			
Small (1.5mm)			
Medium (2mm)			
Large (2.5mm)			
Other		R	L

¹ AOV is not recommended for children

9. Wax System

cShell only		R	L
Cerustop			
HF3			
Other		R	L

10. Phonak charging options

Charger Case Ease ¹	Charger Case Combi BTE	Power Pack ²
1 Audeo Lumity Only 2 Only compatible with the Charger Case Combi		
Note: If you've selected a Naida with your CROS, you will receive a BTE Combi charger and a Lumity Charger		

Special instructions

Email to Phonak