

By submitting this order to Phonak for creation of a custom product for your client, you agree that Phonak will scan and then dispose of the ear impression, that the scan and other information generated as part of the order fulfilment process is the property of Phonak and the client has been advised that their personal information (including name, date of birth, gender, device sizing and service history) will be retained for warranty claims, product recall and statistical purposes. The information will only be released or disclosed to another person or agency when specifically requested and with your client's consent. If you would like the ear impression returned, please let us know.

Phonak New Zealand Level 2, The Chester Building,
28 The Warehouse Way, Northcote, Auckland 0627
Fax: 09 486 1895. Email: nzorders@phonak.com

1. Order Details

* We are unable to guarantee courier timings **Routine turn time may vary
***Express fees are per shell / mould, exclude GST, and are non-refundable

Clinic Details

Invoice To

Ship To

Same as Invoice

HAFS Order

Client Details

Name

Order Details

Date Required (non-custom only)

Order Date

Hrg. Instr. Fitter

Order Number

Age

Enable Order#

Custom Product Turn Time

*** Express fee

Turn time (Days in-house)

Order includes H.Aid

Mould order only

Routine (default)**

10

\$ -

\$ -

Express - 5 Days*

5

\$50

\$100

Express - 1 Day*

1

\$100

\$150

1-5 days*
You decide

2. Audiogram

Audiogram required for all custom orders

Hearing Level (dB HL)

0

10

20

30

40

50

60

70

80

90

100

110

Frequency (Hz)

125

250

500

1k

2k

4k

8k

Air

250

500

1k

2k

4k

8k

R

L

Bone

500

1k

2k

4k

R

L

3. Hearing Instruments											
HEARING INSTRUMENTS											
PREMIUM	QTY	COLOUR	ADVANCED	QTY	COLOUR	STANDARD	QTY	COLOUR	ESSENTIAL	QTY	COLOUR
Audéo L 90-R			Audéo L 70-R			Audéo L 50-R			Audéo L 30-R		
Audéo L 90-RT			Audéo L 70-RT			Audéo L 50-RT			Audéo L 30-RT		
Naída L 90-PR			Naída L 70-PR			Naída L 50-PR			Naída L 30-PR		
Sky L 90-PR			Sky L 70-PR			Sky L 50-PR					
TRANSMITTER											
CROS L-R			CROS L-R			CROS L-R			CROS L-R		

4. Sound Delivery System																						
Moderate Receivers (M) Default receiver	Standard Receivers (S)		Power Receivers (P)		CROS Tubes 4.0		Domes				AV Receivers (ActiveVent)	Universal SlimTip AV Temporary earpiece for ActiveVent receivers only										
	O R	O L	O R	O L	O R	O L	Right				Cap	Open	Vented	Power	Cap	Open	Vented	Power	O R	O L	R	L
	1 R	1 L	1 R	1 L	1 R	1 L	1 R	1 L	1 R	1 L	1 R	1 L	1 R	1 L	1 R	1 L	1 R	1 L	1 R	1 L	R	L
	2 R	2 L	2 R	2 L	2 R	2 L	2 R	2 L	2 R	2 L	2 R	2 L	2 R	2 L	2 R	2 L	2 R	2 L	2 R	2 L	R	L
	3 R	3 L	3 R	3 L	3 R	3 L	3 R	3 L	3 R	3 L	3 R	3 L	3 R	3 L	3 R	3 L	3 R	3 L	3 R	3 L	R	L
																					AV is not suitable for children	

5. Earmould or Custom Shell Order																								
Standard option						Existing hearing instrument model (to ensure selection compatibility)																		
SlimTip (Audeo Lumity R Only)																								
STYLE	R		L		R		L		R		L													
	SlimTip 4.0 Acrylic (Hollow)				S				0															
	SlimTip 4.0 Silicone (Solid)				M				1															
					P				2															
	SlimTip Titanium AV (ActiveVent)				MAV*				3															
CROSTip 4.0 Acrylic (Hollow)																								
*ActiveVent only																								
cShell (Audeo Lumity R Only)																								
STYLE	R		L		R		L		R		L													
	cShell 4.0				S				0															
					M				1															
					P				2															
					UP				3															
* No concha lock and black faceplate only																								
Faceplate - Pink																								
Faceplate - Cocoa																								
Pull Cord																								
Canal/Concha Lock																								

V2025/05

6. Earmould or Custom Shell Order (For Naida L-PR and Sky L-PR only)

Existing hearing instrument model
(to ensure selection compatibility)

							R		L		R		L		R		L	
STYLE	R	L	R	L	R	L	MATERIAL	Hard Acrylic – Glossy		Standard - Dry Wall		Pull Cord (acrylic only)						
	Canal		Canal Lock		Semi-Skeleton			Hard Acrylic – Partially Satin		Thick - Dry Wall		Full Helix						
								Silicone Soft – 70 Shore		Paediatric		Solid Handle						
	R	L	R	L	R	L		Silicone Soft – 40 Shore		3mm Libby horn tubing		Removal post (acrylic only)						
								Silicone Soft – 25 Shore										
								Earmould colour (silicone only)										