

By submitting this order to Phonak for creation of a custom product for your client, you agree that Phonak will scan and then dispose of the ear impression, that the scan and other information generated as part of the order fulfilment process is the property of Phonak and the client has been advised that their personal information (including name, date of birth, gender, device sizing and service history) will be retained for warranty claims, product recall and statistical purposes. The information will only be released or disclosed to another person or agency when specifically requested and with your client's consent. If you would like the ear impression returned, please let us know.

Phonak New Zealand Level 2, The Chester Building,
28 The Warehouse Way, Northcote, Auckland 0627
Fax: 09 486 1895. Email: nzorders@phonak.com

1. Order Details

*We are unable to guarantee courier timings **Routine turn time may vary
***Express fees are per shell / mould, exclude GST, and are non-refundable

Clinic Details	Invoice To			
	Ship To			
	Same as Invoice			
Client Details	Name			
Order Details	Date Required	Routine	Required by	
	Hrg. Instr. Fitter			
	Order Number		Order Date	
	HAFS Order	ACC	Age	Enable Order#
Custom Product Turn Time				
	Turn time (Days in-house)	*** Express fee	Order includes H.Aid	Mould order only
Routine (default)**	10	\$ -	\$ -	
Express - 5 Days*	5	\$50	\$100	
Express - 1 Day*	1	\$100	\$150	

2. Audiogram

Audiogram details required for all cShell & SlimTip orders including 250Hz

Hearing Level (dB HL)

0
10
20
30
40
50
60
70
80
90
100
110

125 250 500 1k 2k 4k 8k

Frequency (Hz)

Air

250
500
1k
2k
4k
8k

Frequency (Hz)

R L

Bone

500
1k
2k
4k

Frequency (Hz)

R L

3. Hearing Instruments

BTE	QTY	COLOUR	RIC	QTY	COLOUR
Terra+ BTE-M			Terra+ RIC-R		
Terra+ BTE-SP			Terra+ RIC-312		
Terra+ BTE-UP					

4. Tubing/Receiver*

R	00	0	1	2	3
L	00	0	1	2	3

Size 00 not available for Terra+ RIC-312
*Not compatible with UP

5. Domes*

Right				Left			
Cap	Open	Vented	Power	Cap	Open	Vented	Power
Small							
Medium							
Large							

*Not compatible with UP

6. Receiver Power

R	L
S	
M	
P	
UP	

UP only available with cShell

7. Custom Shells*

R	L
SlimTip 4.0 Acrylic (Hollow)	
SlimTip 4.0 Silicone (Solid)	
cShell 4.0 Acrylic	
cShell 4.0 Titanium	
cShell compatible with RIC-312 only	
*Not compatible with UP	

8. cShell Acrylic Options

R	L
Faceplate - Pink	
Faceplate - Cocoa	
Canal lock	
Skeleton lock	
UP only available with cShell	

9. Earmould Order

Existing hearing instrument model (to ensure selection compatibility)

			R	L	R	L	R	L	
STYLE	R	L	R	L	R	L	MATERIAL	TUBING	OPTIONS
	Canal	Canal Lock	Semi-Skeleton						
	R	L	R	L	R	L			
	Skeleton	Half Shell Carved	Full Shell Carved						

10. Venting

R	L
AOV ^{1,2} Audiogram required!	
No Vent	
Pressure (1.2mm)	
Small (1.5mm)	
Medium (2mm)	
Large (2.5mm)	
Other	R L

1 AOV, Acoustically Optimised Venting
2 AOV is not recommended for children

11. Accessories*

TV Connector
PartnerMic
RemoteControl

*No RogerDirect connectivity. No Roger compatibility for Terra+ RIC models. Terra+ BTE models (with telecoil) can connect to Roger microphones (via telecoil) and a Roger NeckLoop.

Special instructions

Email to Phonak

V2025/10